

## Warranty Information

### ***AWG Windows & Doors Ltd. General Warranty Information***

Subject to proper installation, product application and correct finishing AWG Windows & Door Ltd. Warrants its Pre-Hung door units to be free of defects in materials or workmanship for the period of one year from date of invoice.

If during this one year warranty period a defect occurs in materials or workmanship, AWG Windows & Doors Ltd., at its sole option, will furnish a replacement pre-hung unit, provide for the repair of the pre-hung unit or refund the original purchase price.

Except at AWG Windows & Doors Ltd. discretion, installation and finishing of a replacement pre-hung units is not covered by this warranty.

Warranty requests are to be made via fax or email. Please provide all relevant information. Additional information such as photos or a site inspection may be requested.

Freight to repair or replace a Pre-Hung door unit will be paid by AWG Windows & Doors to the dealer closest to the defective unit.

### ***Component Manufacturer Warranties***

A number of the components included in AWG Windows & Doors Pre-Hung door units are covered by a manufacturer warranty beyond the one year General Warranty period. The liability assumed by AWG Windows & Doors associated with these manufacturers' warranties is limited to the validation and facilitation of the manufacturers' warranty.

Some of the more predominant manufacturers that offer extended warranties are as follows:

Masonite - Steel & Fiberglass Doors, 'Specialty Glass' sealed units & door inserts.

AWG Northern Distribution - Sealed units.

Trimlite - Sealed units & door inserts, Interior doors, Plastpro Fiberglass doors.

BC Door

Mastergrain

Please see the individual manufacturer warranty details found in this section for complete warranty details. Additional information can also be found on manufacturer websites.

Please contact us if you are unable to locate their website or require additional information.

Depending on the particular component and circumstances other items such as weatherstrip, sweeps and hinges may be covered by a manufacturer's warranty beyond the one year General Warranty. Please inquire.